

TERMS AND CONDITIONS OF PARTICIPATION IN THE ST. BRUNO'S HOTEL **LOYALTY PROGRAM**

I. General provisions

1. These Regulations define the rules of participation in the St. Bruno's Hotel loyalty program, hereinafter referred to as the "Program".

The organizer of the program is Zamek Giżycki Ltd., with headquarters in Warsaw, 51 Hoża Street, 00-681 Warsaw, NIP 739-358-18-93, REGON 280145402, entered in the register of entrepreneurs kept by the District Court for the Capital City of Warsaw, 12th Commercial Division of the National Court Register under the number KRS 0000256622, share capital PLN 6,500,000,

II. Conditions for joining the Program

1. The program is addressed to individual clients, i.e. adults, including foreigners who:
 - stayed at least 1 night at the St. Bruno Hotel
 - completed, signed and submitted to the reception desk of the Hotel a declaration of participation in the Program, hereinafter referred to as the "Declaration", containing, inter alia, a declaration of consent to the processing of personal data of the program user for correspondence purposes related to the implementation of this Program and for marketing purposes.
2. The confirmation of the client's accession to the Program is the Hotel's Regular Client's Card, hereinafter referred to as the "Card", which will be issued to the program user free of charge on the day of submitting the Declaration at the reception. The card must be picked up by the program user in person at the Hotel's reception desk the next time the service is used.
3. The card is an anonymous card and may be used by the bearer.
4. The card is not a credit or payment card, and it is not used to pay for hotel services.

III. Program operating principles:

1. . Loyalty card holders are entitled to discounts:
 - 10% start discount on hotel and catering services
 - 15% discount on hotel and catering services after exceeding the threshold of PLN 5,000 gross of paid hotel bills.
 - 20% discount on hotel and catering services after exceeding the threshold of PLN 25,000 gross of paid hotel bills.
2. Discounts are valid when booking a stay by phone or e-mail at the hotel reception. Discounts do not apply to bookings via external booking / sales portals.
3. When booking a stay, the Program User should inform the reception desk about the fact of having the Card and give its number.
4. The condition for obtaining a discount is informing about the possession of the hotel reception card no later than on the day of arrival, during the registration procedure before the start of the stay. Before each use of the restaurant / night club / spa services, please inform the staff that you have a loyalty card and give its number. Failure to comply with this formality by the Program User will prevent him from taking advantage of the Loyalty Program granted to Users.
5. Discounts, promotions and privileges of the Program User are not combined with promotions and special offers (including HOT DEAL offers) proposed by the Hotel on a permanent or periodic basis and addressed to all customers. In such a case, the Program User chooses the form of discount that is more favorable to him

IV. Processing of personal data

In accordance with art. 13 sec. 1 and 2 of the Regulation of the European Parliament and of the European Council (EU) 2016/679 of 27 April 2016 on the protection of individuals with regard to the processing of personal

data and on the free movement of such data, and repealing Directive 95/46 / EC (general regulation on data protection, hereinafter: GDPR) (Journal of Laws UE L119 / 1), we inform that:

1. The administrator of your personal data is Zamek Giżycki Ltd. with headquarters in Warsaw, 51 Hoża Street, 00-681 Warsaw. The Administrator can be contacted in writing, by traditional mail to the registration address or by e-mail at: marketing@hotelstbruno.pl
3. Your personal data will be processed in accordance with the GDPR in order to:
 - a) implementation and performance of the contract concluded with you in accordance with art. 6 sec. 1, point b) GDPR,
 - b) the Administrator's performance of personal data legally incumbent on him in accordance with art. 6 sec.1, point c) GDPR to the extent that it is provided for by specific provisions,
 - c) performance of legitimate interests pursued by the Administrator in accordance with art. 6 sec. 1, point f) GDPR, i.e. in order to implement and perform the contract concluded with your employer; in order to establish, defend or pursue possible claims, protect persons and property belonging to the Administrator and for the Administrator to conduct direct marketing of the Administrator's goods and services.
4. In some situations, the Administrator has the right to transfer your personal data to other recipients, if it is necessary to perform the contract concluded with you or to fulfill the obligations incumbent on the Administrator, including entities operating on the basis of legal provisions (public authorities), including, among others, the prosecutor's office, the Police and the Tax Office. Your personal data is not transferred outside the European Economic Area, to third countries or to international organizations.
5. Your personal data processed for the purpose indicated in:
point 3 a) will be kept for the duration and performance of the agreement concluded with you,
point 3 b) will be kept for the period provided for in specific regulations,
point 3 c) will be kept for the duration and performance of the contract concluded with your employer; for the period necessary to ensure the protection of persons or property belonging to the Administrator or for the period necessary to establish, defend or pursue claims.
6. You have the right to request the Administrator to access your personal data, rectify it, delete it, limit its processing and data transfer.
7. You have the right to object to the processing indicated in point 3 c) to the processing of personal data in order to perform the legitimate interests pursued by the Administrator, but the right to object may not be exercised if there are valid legally justified grounds for processing, overriding your interests, rights and freedoms, in particular the establishment, exercise or defense of claims.
8. You have the right to lodge a complaint against the Administrator's actions with the President of the Personal Data Protection Office.
9. Providing personal data referred to in point 3 is voluntary but necessary for the implementation of the contract concluded with you.
10. Your personal data will be stored until the request for anonymization of your data is received. Each employee / person cooperating with the Administrator's contractor provided as a contact person for a specific purpose will appear in the Administrator's database until:
 - a) the Administrator obtained information that he does not cooperate with the contractor or
 - b) The administrator will be notified that the employee / cooperating person will no longer be a contact person in the Administrator-contractor relations
 - c) informing the Administrator about the cessation of processing of his personal data by the Administrator.

11. Your personal data was obtained by providing it during registration for the loyalty program.
12. Personal data is processed manually and automatically for the purpose of providing products and services. The categories of personal data that will be processed by the Administrator are:

a) assigned a user identifier (ID),	d) e-mail address,
b) first name,	e) phone number ,
c) surname,	f) home address.
13. The administrator adheres to the principle of collecting and processing only such data that is necessary for the provision of services.
14. In connection with the implementation of the services provided, the Administrator will entrust personal data to external entities, including in particular:
 - a) suppliers responsible for the operation of IT systems,
 - b) entities providing accounting, legal and tax services,
 - c) courier and shipping companies (in connection with the execution of orders).
15. Your personal data is processed for the purpose of ongoing communication with the Administrator consisting in commercial cooperation for the implementation of orders, issuing VAT invoices, conducting complaint processes and sending messages by electronic means.
16. The administrator makes every effort to ensure all means of physical, technical and organizational protection of personal data against accidental or deliberate destruction, accidental loss, alteration, unauthorized disclosure, use or access, in accordance with all applicable regulations.

V. Final Provisions

1. The Program Organizer shall be the deciding party in matters not regulated by these Regulations.
2. Program Organizer has the right to revoke some or all of the privileges granted to the Program User or cancel the Card in the event that:

The Program User violates the provisions of these Regulations The
 Program User does not follow the generally accepted rules of staying in hotels according to good manners or the instructions of hotel staff or violates the Hotel Regulations in force at the hotel.
 In the event that the data given by the Program User in the Declaration is false.
3. In the event of loss of the Card or change of personal data contained in the Declaration, the Customer is obliged to immediately report this fact to the Program Organizer
 by phone: 87 732 65 00
 by e-mail to the following address: repcja@hotelstbruno.pl
4. The Program Organizer reserves the right to change the content of these Regulations at any time without giving a reason and undertakes to inform Program Users about these changes in the form of written (e-mail) correspondence.
5. The Program Organizer reserves the right to terminate the Program, subject to a three-month period, and the Program User has the right to use the Program up to three months after its termination.
6. In matters not covered by these Regulations, the provisions of the Civil Code shall apply.
7. The parties of the Program undertake to seek resolution of potential disputes that may arise in connection with the implementation of the Program by way of negotiations, and if no agreement is reached within 30 days of the occurrence of a dispute, the dispute will be resolved by a court with jurisdiction over the Program Organizer's registered office.
8. These rules and regulations are effective as of 01/01/2018.

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Date and signature of participant